



SUITES AT FORT HENRY

1778 Fort Henry Dr. Kingsport, TN 37664

Brought to you by The Gray Line Group LLC | 423-398-1152 | thegraylinegroup@gmail.com

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SUBJECT: Updated Rent Payment and Property Management System

Valued Guests,

As many of you already know, we do not accept cash, checks, money orders, or physical payments of any kind. All guests are required to connect to the online system, titled "resident center" to make payments. Each guest has already received text invitations via our online system.

An online digital system is far more secure and convenient than physical payments. It is also more efficient for management. The online system gives you multiple payment options. The preferred method of payment is an auto-draft set on your fee collection schedule (monthly, bi-monthly, or weekly) from a credit card, debit card, or bank account. Additionally, guests can choose to manually send money digitally from any of the previously stated methods. Finally, for guests who prefer physical payments, the system can generate a discreet barcode using the "Get Paycode" option. That barcode will allow you to pay via cash, check, or money order at a variety of convenient locations nearby.

Directions for getting connected as well as how to use the various payment methods are included in the Guest Guidebook, located in the "documents" folder of the online resident center along with a great deal of other useful information.

If you have concerns or questions, please don't hesitate to reach out to our management team. We appreciate your cooperation and look forward to continuing to provide you with a comfortable and safe place to call home.

Sincerely,

Travis and Nando
423-398-1152